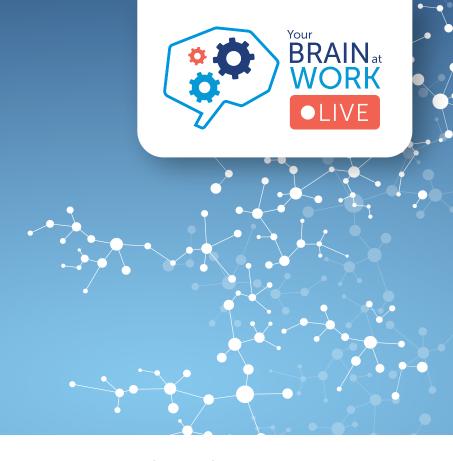


Build a Better Normal

With P&G and Zoom



Dr. David Rock

Lynne Oldham

Tracey Grabowski

NLI

Zoom

P&G

Housekeeping



Commenting in Zoom Chat:

To share publicly, select: "panelists & attendees" before posting



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• Use **Q&A section**



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- Yes, you will receive email by EOB from MaryGrace Rapolla
- Respond directly to speak to a client advisor



Will I receive a copy of the slides?

Slides reserved for corporate members and current clients only

Today's paradoxes

- Employees are more anxious
- Yet also more productive
- While not getting to their own work
- And... don't think this is sustainable



What pace are you going at?

•	Full sprint – we can keep this pace up for days/weeks	6%
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• Sprint – we can keep this up for a month maybe	22%
---	-----

(N=235)

Build a Better Normal

Stay ok

Buffers, Signals, Systems



Make WFH sustainable

Rethink work practices, schedules, meetings



Leverage the moment

Reimagine the big things like culture & learning

The Framework All Leaders Need to Build a Better Normal



David Rock Contributor ⊕

Leadership Strategy

I write about the neuroscience of leadership.



Now's the time to reimagine and rebuild the new normal at your organization. xxvi CABRERA, UNSPLASH

As the world limps toward recovery, many news headlines seem to suggest we should accept this reality as our "new normal," as if the story is all bad and out of our control. The truth is, while

Why the urgency for the big things?

Our collective emotions driving openness may be short lived

Everything stopped is incredibly rare



How has your organization positively surprised you?

•	Flexibility/ability to work from home	35%
---	---------------------------------------	------------

•	Focus on mental health, peoples' wellbeing	17%
---	--	------------

What's the magic you want to maintain?

41% Flexibility around working hours/from home/with kids & pets

7% Increased communication

14% **Rethink** learning

8% **Speed** and agility

30% The human-first connection

(N=425)



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How we are helping organizations

2014



The Science of Making Learning Stick Free learning strategy audit

2019



Coherence: The Architecture of Efficient Learning

How we are helping organizations

2016



The Science of Inclusion

Free C-suite briefing on Build the better normal

2016



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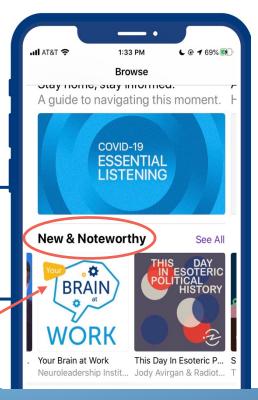














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